

CATISFACTION

THE CAT HOTEL • WHITELEY



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Please read our terms and conditions first before filling in this form. By filling in this form you are agreeing to the terms and conditions.

OPENING TIMES FOR DROPPING OFF AND COLLECTION

Monday to Friday: 9:00am - 10am and 5:00pm - 6:00pm
Saturday: 10:00am - Midday. Sunday: Closed

Viewings and customer access into the cat hotel is available by appointment only

OWNERS INFORMATION

Full Name:

.....

Address:

.....

.....

..... Post Code:

Home telephone (inc. area code):

.....

Mobile:

.....

Email address:

.....

EMERGENCY CONTACT INFORMATION

Emergency holiday contact telephone number:

.....

Emergency email address:

.....

Emergency contact address:

.....

.....

..... Post Code:

YOUR VETERINARY INFORMATION

Your veterinary telephone number:

.....

Your veterinary address:

.....

.....

..... Post Code:

ARRIVALS AND COLLECTIONS

Arrival date and time of you leaving your cat:	Time:
.....

Departure date and time of you collecting your cat:	Time:
.....

Please book an actual appointment time for dropping off and collecting your cat. Please let us know if you are running late/early, otherwise their room may not be ready.

CAT INFORMATION

Please complete all flea and vaccination details. We cannot book cats in without this information.

Cat's Name:	Male/Female:	Cat's Age:
.....

Breed/Markings/ Description of your cat:
.....

Neutered/Spayed (We do not take cats over 6 months old that haven't been neutered or spayed):
.....

Microchip number:	Cat insurance company/policy number:
.....

Please note that all cats must be up to date with vet prescribed flea and worming treatments upon arrival.

Date of flea and worming treatment:	Date of previous vaccinations:	Date of next vaccinations:
.....

Boosters need to be given a minimum of two weeks before arrival date. Please note that your cat must be vaccinated every year and you need to bring vaccination card every time you drop off

Any medical problems/conditions/medications/allergies/behaviour/restrictions on exercise?
.....

How many pouches or tins per day do you feed your cat:	What times do you feed your cat:
.....

CAT 2 INFORMATION (If applicable)

Cat's Name:
.....

Male/Female:
.....

Cat's Age:
.....

Breed/Markings/ Description of your cat:
.....

Neutered/Spayed (We do not take cats over 6 months old that haven't been neutered or spayed):
.....

Microchip number:
.....

Cat insurance company/policy number:
.....

Please note that all cats must be up to date with vet prescribed flea and worming treatments upon arrival.

Date of flea and worming treatment:
.....

Date of previous vaccinations:
.....

Date of next vaccinations:
.....

Boosters need to be given a minimum of two weeks before arrival date. Please note that your cat must be vaccinated every year and you need to bring vaccination card every time you drop off

Any medical problems/conditions/medications/allergies/behaviour/restrictions on exercise?

How many pouches or tins per day do you feed your cat:
.....

What times do you feed your cat:
.....

In case of emergency we might need to use our vet, Heathside vets, are you happy with that?
.....

If you have more than one cat staying with us, would you be happy for them to share the same room?
.....

In case of an unforeseeable situation can we separate your cats?
.....

TERMS AND CONDITIONS

Please read carefully before completing the Booking Form

RATES/PAYMENTS

- Our room rates are £15.00 per day for one cat on a room only basis. The second or subsequent cats (up to 4 per room) are £10.00 each.
- The total price is payable on the day of arrival.
- Charges are per day and include arrival and departure days whatever the time.
- Minimum of a 3 day stay (Minimum of a 5 day stay over Christmas)
- A £45.00 per room non-refundable and non-transferable deposit/booking fee is required to secure your reservation, unless the arrival date is within 7 days when full payment is necessary. (Please note that this deposit only applies to the dates entered on the reservation form – if the dates change then another reservation form and deposit will be required). The deposit is non-refundable but will be credited against the final invoice.
- Your reservation is not confirmed until you receive a text or email from us confirming the guest reservation and that your deposit has been paid.
- Payments can be made by Cash or BACS. We do not accept Credit Cards or Debit Cards. Cheques are accepted for deposits but not for final payments. Please make payments out to 'Catisfaction Cat Hotel'. Sort Code: 20-97-01, Account number: 90008052 using your cats name as a reference.
- A minimum of 7 days notice before the arrival date is required for cancellation or amendments to the booking details otherwise the full amount of the original booking/invoice will be payable.

HEALTH and non-collection.

- A condition of boarding is that your cat is in a fit and healthy condition with no fleas. Your cat must have had their annual vaccinations/boosters at least 2 weeks before arrival and please ensure that the vaccination cards accompany them on arrival. (If your cat is not currently up-to-date with the annual vaccinations then remember to allow 5 weeks for the course to become effective – make sure that they have had their second jab a minimum of 2 weeks before the arrival date).
- To avoid any dietary/feeding problems please bring with you sufficient food for the duration of your cats stay.
- In the unlikely event of your cat showing signs of illness during its stay with us we will endeavour to contact you or your emergency contact to discuss the situation. If necessary, we will take your cat to your vet (if within a 5 mile radius) otherwise our own vet will be used. Any fees due will be payable on collection of your cat.
- All cats are left entirely at the owners risk and we accept no liability for illness, loss or death during their stay.
- If cats are not collected within 3 days of the departure date and no communication is received from the owner, a decision on re-homing, will be made at our discretion.

WHAT TO BRING

All cats must be brought in a suitable carry case. We would suggest to bring their own bed or blanket/favourite toy/treats they like/brush/your item of clothing. Please remove your cat's collar before they arrive for safety reasons.

FOOD & DIET

Please bring sufficient food for the duration of your cats stay. This will help your cat settle and avoid any problems your cat may have in adapting to a new diet.

PRIVACY NOTICE

The contact information you provide us with will never be shared with a third party.

By emailing, posting or returning the forms in person you are agreeing to the terms and conditions set out above and agree for us to contact you about your booking.

Owners Name	Date	Owners Signature
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Typed name in signature box is accepted as signature on electronically filled in forms.

Please return forms and deposit to: **Catisfaction Cat Hotel, 19 Leafy Lane, Whiteley, Fareham PO15 7HL.**
Telephone: 07900 198543

CLICK TO SUBMIT
IF SUBMITTING ELECTRONICALLY